

Team Leading NVQ Level 2



This qualification is directed at team leaders and supervisors who are primarily responsible for motivating their team members and meeting agreed outputs and targets within any industry sector, resolving issues and developing management skills.

This course includes a free one-year studying membership with the ILM

Mandatory Units

- Manage your own resources
- Provide leadership for your team
- Develop productive working relationships with colleagues
- Ensure your own actions reduce the risks to health and safety

Optional Units— choose 2

- Encourage innovation in your team
- Allocate and check work in your team
- Provide learning opportunities for colleagues
- Resolve customer service problems
- Support customer service improvements

“People cannot be managed. Inventories can be managed, but people must be led.”

H. Ross Perot

Please contact us on 0114 281 5718 for more information



CQM Learning Ltd 3 Westbrook Court Sharrow Vale Road Sheffield S11 8YZ
Telephone: 0114 281 5718 Fax: 0114 281 5785 www.cqmlearning.co.uk