

Food and Drink Service NVQ Level 2



This qualification is available in 3 ways:

1. *Food and Drink Service*
2. *Food and Drink Service (Drink) - referred to as Drink Service*
3. *Food and Drink Service (Food) - referred to as Food Service*

Mandatory Units

- Maintain a safe, hygienic and secure working environment
- Contribute to effective teamwork
- Give customers a positive impression of yourself and your organisation

Additional Mandatory Unit (Food and Drink Service, and Food Service)

- Maintain food safety when storing, holding and serving food

Optional Units — For Food and Drink Service — choose 4

- Prepare and clear areas for counter/takeaway service
- Provide a counter/takeaway service
- Prepare and clear areas for table service
- Serve food at the table
- Provide a silver service
- Provide a buffet/carvery service
- Prepare and clear the bar area
- Serve alcoholic and soft drinks
- Prepare and serve cocktails
- Prepare and serve wines
- Prepare cellars and kegs
- Clean drinks dispense lines
- Prepare and serve dispensed and instant hot drinks
- Prepare and serve hot drinks using specialist equipment
- Receive, store and issue drinks stock
- Maintain and deal with payments

Please contact us on 0114 281 5718 for more information



CQM Learning Ltd 3 Westbrook Court Sharrow Vale Road Sheffield S11 8YZ
Telephone: 0114 281 5718 Fax: 0114 281 5785 www.cqmlearning.co.uk

© CQM Learning Limited 2006 – 2009.

Food and Drink Service NVQ Level 2



Optional Units — For Food only — choose 4

- Prepare and clear areas for table service
- Serve food at the table
- Provide a silver service
- Provide a buffet/carvery service
- Prepare and clear areas for counter/takeaway service
- Provide a counter/takeaway service
- Maintain and deal with payments

Optional Units — For Drink only—choose 5

- Maintain and deal with payments
- Prepare and clear the bar area
- Serve alcoholic and soft drinks
- Prepare and serve cocktails
- Prepare and serve wines
- Prepare cellar and kegs
- Clean drinks dispense lines
- Prepare and serve dispensed and instant hot drinks
- Prepare and serve hot drinks using specialist equipment
- Receive, store and issue drinks stock

If you are unsure which course is the most suitable for your job role, call the NVQ Recruitment Team on 0845 009 4808 for advice.

Also available is the Multi-Skilled Hospitality NVQ Level 2 — further Information and course content available.

Please contact us on 0114 281 5718 for more information



CQM Learning Ltd 3 Westbrook Court Sharrow Vale Road Sheffield S11 8YZ
Telephone: 0114 281 5718 Fax: 0114 281 5785 www.cqmlearning.co.uk