

Cleaning and Support Services (Caretaking) NVQ Level 2



This qualification aims to:

- Improve caretaking standards
- Provide cost savings to employers as a result of increased efficiency from effective training and assessment
- Motivate and give recognition to those directly engaged on caretaking tasks

The NVQ covers all the practical caretaking tasks as well as generic skills and knowledge such as health and safety, customer service and team working.

Mandatory Units

- Ensure your own actions reduce risks to health and safety
- Promote and maintain service delivery

Optional Units — choose 5

- Support the work of a team
- Develop and maintain positive working relationships with customers
- Control the use of resources
- Communicate effectively in the workplace
- Maintain grounds
- Maintain site security
- Control the use of premises by customers and contractors
- Contribute to the effectiveness and efficiency of premises

Please contact us on 0114 281 5718 for more information



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